

PRIVACY POLICY

Last Updated: Nov 2025

Website: <https://www.howmy.co.in>

Welcome to HowMy.co.in (“Company”, “We”, “Us”, “Our”).

1. Introduction

HowMy.co.in (“HowMy”) respects your privacy and is committed to protecting your personal data.

This Privacy Policy explains how we collect, use, and safeguard the information of users (“you”, “your”) who access our website, mobile application, and related services.

By using our Platform, you agree to the terms of this Privacy Policy.

2. Information We Collect

We collect information to provide better services and improve user experience. This includes:

a) Personal Information

Full name, phone number, email address, Address and location details of the property, Government-issued IDs (if required for verification), Payment and billing details (via secure gateways)

b) Usage Data

Browser type, device type, IP address, and usage logs, Pages visited, time spent, and navigation patterns

c) Media Data

Photos, videos, and documents uploaded by Buddy Agents, GPS and metadata associated with uploaded media

3. How We Use Your Information

We use your information to:

- Register and authenticate users (Plot Owners and Buddies)
- Deliver photo and video updates of plots
- Process payments and manage subscriptions
- Provide customer support and technical assistance
- Ensure compliance with legal and regulatory requirements
- Improve and personalize the Platform experience

4. Data Sharing and Disclosure

We do not sell or rent your personal information. However, we may share data:

- With Buddy Agents for assignment purposes (limited access only)
- With payment gateways for secure processing
- With law enforcement agencies if required by law
- With our trusted third-party service providers under confidentiality obligations and with your consent only

5. Data Security

- We implement appropriate technical and organizational security measures to protect your information against unauthorized access, loss, misuse, or alteration.
- Your data is securely stored on AWS cloud infrastructure (India region) with access controls and encryption.

6. Cookies

Our website uses cookies to enhance your browsing experience and analyze traffic. You can disable cookies in your browser settings, though some features may not function properly.

7. Data Retention

We retain user data for as long as necessary to fulfil service purposes or comply with legal obligations. After service termination, you may request deletion of your account and associated data by contacting us at support@howmy.co.in.

8. Your Rights

As per Indian data protection laws, you have the right to:

- Access and update your personal data
- Withdraw consent at any time
- Request data deletion
- File a complaint if your data is misused

To exercise these rights, email us at support@howmy.co.in.

9. Third-Party Links

Our Platform may contain links to third-party websites (e.g., payment gateways or real estate resources). We are not responsible for their content or privacy practices.

10. Updates to this Policy

We may update this Privacy Policy periodically. Any changes will be posted on this page with a revised "Last Updated" date.

11. Contact Us

For privacy-related questions or concerns:

 support@howmy.co.in

 [HowMy.co.in](https://www.howmy.co.in) [Bengaluru]